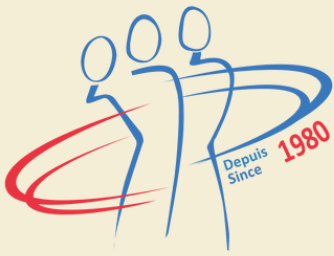


STRATEGIC PLAN



Centre des services
communautaires Vanier
Vanier Community
Services Centre

20²³
25

VISION

An innovative service hub in the heart of Vanier that contributes, with its partners, to the promotion and development of a healthy, safe, proud and engaged community.

MISSION

A Francophone organization that offers a range of services in both French and English to the community of Vanier and the surrounding area, in all its diversity, to strengthen the well-being and quality of life.

VALUES

Equity
Diversity
Inclusion
Collaboration
Innovation
Engagement

STRATEGIC PRIORITIES

Foundations
Services
Team
Communications

OUR COMMUNITY, AT THE HEART OF OUR SERVICES.

STRATEGIC PRIORITIES

FOUNDATIONS

The Vanier CSC's foundation is built on values and concrete actions that prioritize practices of equity, diversity and inclusion.

- Develop the first Equity, Inclusion and Diversity Strategic Plan.

SERVICES

Each client is welcomed, listened to, and directed to appropriate services and supports that meet their needs.

- Develop a data-collecting strategy and reporting tools to measure the impact of our services.
- Adapt the Vanier CSC's services to meet the changing needs of clients.
- Maintain the existing network of partners and explore new opportunities to collaborate with partners to better respond to various needs.
- Develop and implement a long-term capital plan that is aligned with the needs of clients and the organization.

TEAM

Team members are engaged, motivated and happy to contribute their strengths, experiences and diverse perspectives and identities to the Vanier CSC's mission.

- Develop and implement a recruitment, recognition, and retention strategy for staff.
- Review the Vanier CSC's organizational structure to identify team strengths and recalibrate the organization of tasks.

COMMUNICATIONS

The Vanier CSC's services and successes are widely shared and visible to clients, partners and funders.

- Develop and implement a communications and engagement strategy for clients, partners and funders.
- Develop and share a communications and connection strategy within the Vanier CSC team to maximize the holistic service approach.

